

United States Postal Service®

INDUSTRYALERT

December 19, 2022

Priority Mail Express Holiday Refund Eligibility

During the holidays, increased volume and weather conditions may affect the ability to transport all Priority Mail Express™ one-day shipments. Similar to our competitors, the Postal Service has an adjusted postage refund policy for Priority Mail Express™ sent during December 22 through 25. While the Postal Service fully expects Priority Mail Express™ to remain one-day where available, postage will not be refunded unless the first delivery attempt or delivery occurs more than two delivery days after the Acceptance scan event.

USPS Corporate Accounts as a payment method will no longer be available as of July 1, 2023. Customers should switch to a new method of payment as soon as possible. For assistance with account migration, please contact the Sales Representative for your territory or email the Mailing and Shipping Services Center at MSSC@usps.gov.

For questions regarding this policy, please email ShippingServices@usps.gov

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